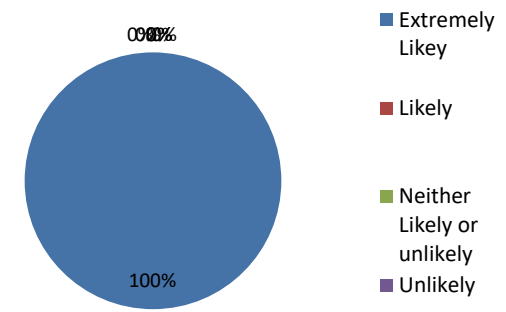


Period: March 2023
 No. of Surveys: 13

Patients & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Prac

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	13	0	0	0	0	0	13
Extremely Likey	13	0	0	0	0	0	
Likely	0	0	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

Extremely Likely Comments**Every one so friendly and always help when need urgent appointment. I will never change the surgery as it's the Best one.**All the staff is very caring and polite. Doctor always take time to see never rush.**Because everyone good in this surgery and always help.**I am happy as I get help when need and get appointment and everyone behave nice**Because if I need appointment I do get it within that week.**All the staff are friendly and professional. They have a caring nature and we can arrange appointments in person if necessary or e-mail with health issues and have telephone consultation. The doctors listen to my concerns and and refers if more tests appointments are needed in other departments of the NHS.**Because always get to see doctor when I required and Doctor always go to the root to fix the problem like for scan and other. Very happy with all the staff.**Because we get the best service in this surgery. Doctors always give time and care for patients. Reception staff very helpful. Can't thank them enough.**I am very happy. My thanks to doctor for referrinf me to hospital and I have appointment tomorrow.**Excellent staff and excellent service. Doctors provide the best care.**My salute to the whole practice staff. Practice Manager is the star in providing care to the patients. My prayer to GOD for all practice staff for looking after and treating patients and my family.**Great sustomer service. Very excellent. Professional.**I am happy with all the staff and doctors. I will never find my doctors like this surgery and staff and thankful for everything.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.